



Available Now: Intelicode® 20

We are excited to announce that Intelicode® 20 has been released now!

- Intelicode® 20.0.0.2 is available for download and installation. This update includes the 2025 CPT and HCPCS codes.
- Running the program after the installation will attempt to update your databases. As this is a new update it is possible some antivirus products will consider this to be an unknown file. All of the files we publish are free from any virus or malware content. Email or call 800.786.4231 if you encounter any issues.

Visit [intelicode.com/update](https://intelicode.com/update) to view the change logs and to update to the newest version. Please remember to always back up your data before any update.

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Email Us or Call

As always, we strive to provide outstanding service and support. Contact us in a manner that best suits you.

If you email us, please use the [CustomerService@Intelicode.com](mailto:CustomerService@Intelicode.com) address.

We are available via telephone at 800.786.4231 Monday through Friday from 9:00 a.m. to 5:00 p.m. Eastern (except for holidays, such as Christmas and New Year's Day). Feel free to leave a message outside of our standard hours, and we will return the call our following business day.

We look forward to hearing from you!

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## What's New?

### New Reporting Options

- The AMA Medical Decision-Making sub-levels (Problems, Data, and Risk) can be included in the report columns for Audit Summary, Custom Provider Accuracy, and Productivity reports.
- Modifier accuracy statistics can be displayed on Audit Summary, Custom Provider Accuracy, and Productivity reports.
- A setting has been added to display status in service type names for services that use different codes for new and established patients, like Office or Other Outpatient services.
  - This can be enabled by checking “Include Status in Service Type if Status Changes Codes” in the Preferences menu.

### New Statistics Display

- The End Screen has a new tab to view procedure, diagnosis, and modifier accuracy along with fee and RVU sums and differences.

### Compare Services in IntelliCurve Across Years

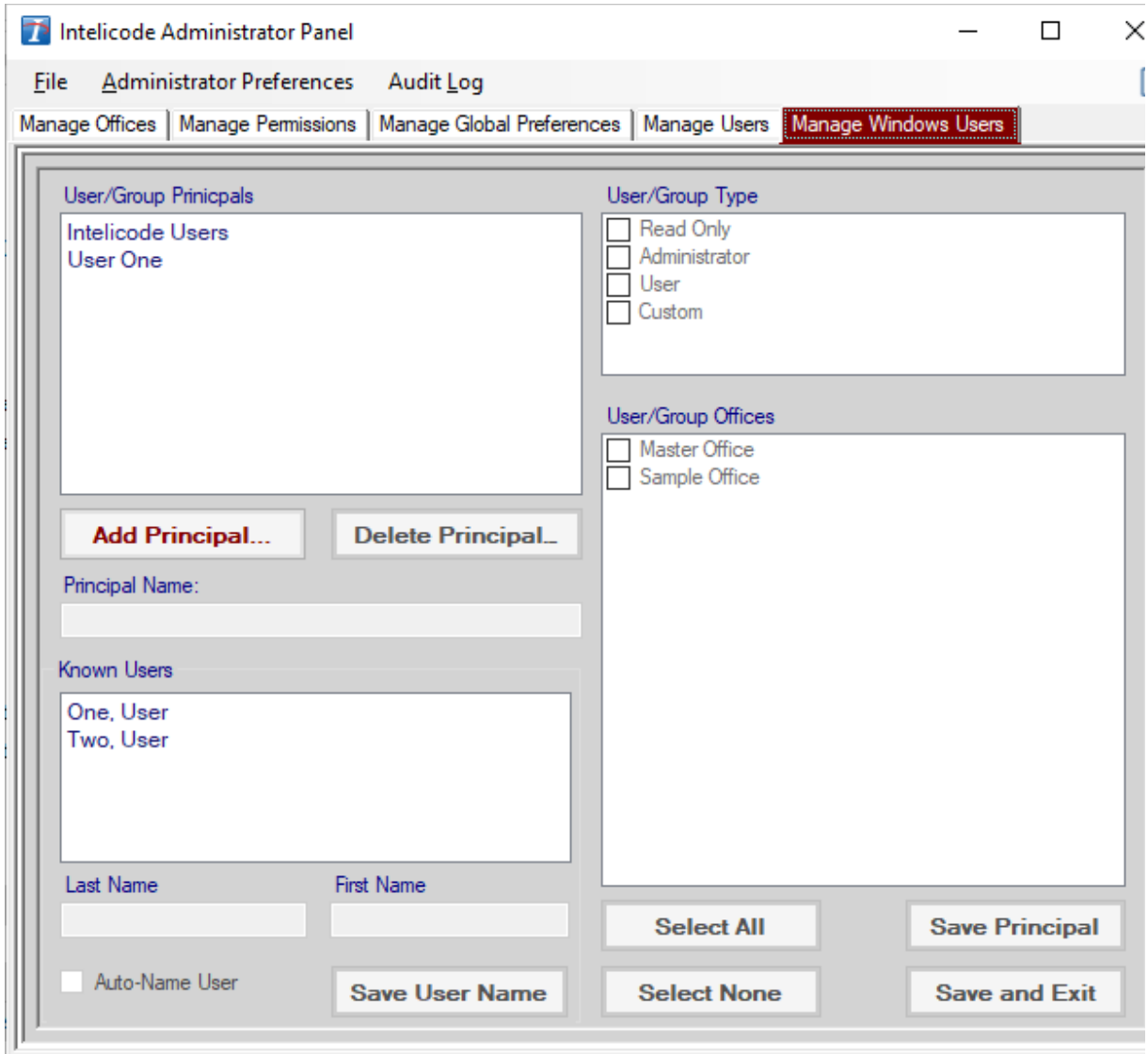
- The IntelliCurve Reporting form now allows you to select multiple years and compare frequency lists from different years.

### Updated Coding Resources

- The CMS Guidelines menu has been replaced with a link to the new Coding Resources page on the Intelicode website at <https://intelicode.com/coding-resources>
- The Coding Resources page has an updated E/M manual and the old 95/97 guidelines from CMS. More documents will be added in the future.

### Windows User Logins for Active Directory

- Windows and Active Directory users can be used to log in to Intelicode.
- User and group permissions can be configured through the new “Manage Windows Users” tab in the Admin Panel.



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## Year End Holidays

Our office will be closed December 23rd - 25th and January 1st with limited staffing in between. Have a safe and happy holiday season.



Our offices will be closed  
**December 23rd - 25th**

December 26th-27th, 30th-31st (limited staff)  
**January 1st**



**For Emergencies call 1.800.786.4231**



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