



We are proud to introduce Intellicode® 16!

We are excited and proud to announce that Intellicode® 16 is now available! Updating will require an activation, so please time your update to match our hours of business. Activation information, including our business hours, is listed a little later in this newsletter.

We listened to our users and made the following improvements:

- Create multiple Offices at once using an import file (.csv, .xlsx, .xls). The import file can include the office name, street address, city, state, zip code, telephone and fax numbers, and whether the office is a facility or non-facility.
- Count an HPI element multiple times in an encounter (remember that an HPI element should only be counted once per complaint)
- Copy Audit Point settings between offices
- Added multi-select options for Note Macro Management
- Added 2019 Q3 PLA codes, HCPCS codes, and Level 3 CPT codes
- Added 2020 ICD-10-CM codes
- Fixed IntelliNote™ document scaling issues when using certain image resolutions

There is also a new look to the splash screen. Check it out below.



WHAT CAN  DO FOR YOU?

Email Us or Call for Activation

Intelicode® 16 will require an activation code. Contact us for activation in a manner that best suits you:

- To email, click the hyperlink above the system ID boxes (A through H), enter some basic information, click Send, and we will email back asking you to click to Activate Online.
- Give us a call at 800.786.4231 Monday through Friday (except for holidays, such as this coming Thursday). While our office hours are 9:00 a.m. to 5:00 p.m. Eastern, we recommend that you call no later than 4:30 p.m., so that we have ample time to assist you.
- Leave us a message. Feel free to leave a message outside of our standard hours, and we will return the call our following business day. Click below to email us asking us to contact you to activate.

We look forward to hearing from you regarding your Intelicode® 16 activation! Let us know what you think about this new version, just click below to email us.

[Email us at CustomerService@Intelicode.com](mailto:CustomerService@Intelicode.com)

Recently Asked Questions

Q: How do I delete a visit?

A: Go to the Visits tab and then Visit Summaries. Right-click on the visit you would like to delete and select Delete Visit. If this option is grayed out, you will need your Intelicode® administrator to grant you permissions, or have her/him perform the task. To completely delete the visit, you can delete the visit from the deleted visits list accessible by going to the Visits tab and then Deleted Visits.

Q: When does my subscription expire?

A: Open Intelicode® and at the login screen, click About...or, if you are in the program, click Help and choose About Intelicode.

Independence Day

Our office will be closed Thursday, the 4th of July, in observance of Independence Day, and will reopen Friday at 9:00 a.m. (Eastern). We do check messages when the office is closed, and will do whatever we are able to address outside of our regular business hours.

