



## Update now to Intelicode™ 16

Intelicode® 16 is available now!

- ICD-10-CM codes for 2020 have been included. Be prepared for October 1st by updating now. Version 15 will be outdated after October 1st so it is recommended that you update by then if you need to use the updated codes.
- After the Intelicode® 16 update from version 15 an activation will be required. Future activations due to hardware and system updates will be minimized after this update.
- Be sure to check out IntelliCurve® (Generates E&M National Bell Curve Reports) and IntelliNote™ (Attach documentation to your reports). Free trials of each are available.

The Change Log is available on the website. It is recommended to run the latest version to make sure you have all of the latest features and codes.

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## Email Us or Call

As always, we strive to provide outstanding service and support. Contact us in a manner that best suits you.

If you email us, please use the [CustomerService@Intelicode.com](mailto:CustomerService@Intelicode.com) address. We are no longer monitoring the [CustomerSupport@Intelicode.com](mailto:CustomerSupport@Intelicode.com) email at this time.

Whenever you require an activation, remember that you can click the hyperlink above the system ID boxes (A through H). Just enter some basic information, click Send, and we will email back asking you to click to Activate Online.

We are available via telephone at 800.786.4231 Monday through Friday from 9:00 a.m. to 5:00 p.m.

Eastern (except for holidays, such as on Labor Day). Feel free to leave a message outside of our standard hours, and we will return the call our following business day.

We look forward to hearing from you!

[Email us at CustomerService@Intelicode.com](mailto:CustomerService@Intelicode.com)

## Recently Asked Questions

Q. What can you tell us about the 2021 CPT changes?

A. The AMA will be implementing changes to the E/M regulations in the year 2021. Intelicode® is aware that changes will need to be made to the software and we will begin the process of determining the necessary path forward once the changes are finalized.

Q. How do I get my coding or auditing questions answered?

A. Go to our home page at Intelicode.com and submit your email address to sign up for our discussion list. Professional experienced individuals are available to discuss your questions and share answers.

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## Labor Day

Our office will be closed Monday, September 2 in observance of Labor Day, and will reopen Tuesday at 9:00 a.m. (Eastern). We do check messages when the office is closed, and will do whatever we are able to address outside regular business hours.

**LACK OF EXERCISE?**



**THERE'S A CODE FOR THAT !  
(ICD-10) Z72.3**

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